



Grand Palladium Select Costa Mujeres

CATEGORY	5*
ADDRESS	Vialidad Paseo Mujeres, 77400 Cancun, Qroo, México
TELEPHONE	529988685200
E-MAIL	Info.costamujeres@palladiumhotelgroup.com
WEB	Palladiumhotelgroup.com
BUILT	2018
TYPE OF HOTEL	Holiday Resort, Events and Conferences, Family friendly .
BOARD BASIS	All Inclusive Premium.

RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Languages spoken: 
Check-Out: 12pm	Card payment: 	Night pass*
Early Check In***	Upgrade***	Express Check-Out
Customer Service	Babysitter***	Copy services*
Valet parking	Wake-up call	

Observations: *Extra charge **On request ***Extra charge & on request.

SERVICES

 Room Service 24h*	 Fire alarm	 WIFI Premium
 Car rental***	 Waiter service in the pool	 Waiter service on the beach
 Pool towel	 Concierge service	 PC internet connection
Laundry service****	 Internal transport**	 Medical service***
 Bicycle parking	 24-hour security	 Parking
 Bali Beds***	 Info Tours	 Shuttle service***

Observations: *Extra charge for night service from 10:30 PM to 10:30 AM **Upon request ***Extra charge and upon request. **** Includes one free garment per person per stay.

HOTEL FACILITIES

Lobbies 1	Buildings 4	Lifts: 4
Outdoor Jacuzzi	Miniclub /Babyclub /TeenClub	
Gym •	Spa	Show cooking Restaurants: 1
Beach Club: 1	Conference rooms•	Wellness room*
Boutique•	Jewelry	Bars: 21
Num. rooms 493	Catholic Church•	Rafa Nadal Tennis Centre
Gift Shop*	Hairdresser•	Sports facilities

Observations: * Extra charge

ACCESS

Airport km: 29
Taxi min: 35

DISABLED

Accessible rooms: 2
Level access: Yes
Pool Access: Yes

BEACH

Beach Access: Direct
Lifeguard: Yes
Sand color: White Sand

B. CENTER

Banquet: 12
Total Area m2: 1500
Max Capacity: 900



BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Ice cream shop					
Grand Gelateria	10:00pm-06:00pm	-	-	-	Gp
Pizzeria					
The Pizza Stop	12:00pm-05:00pm	-	-	-	Gp
Show cooking Restaurants					
Isla Blanca	Breakfast :07:00am-11:00am Lunch :12:30-03:30pm Dinner :06:30pm-10:30pm	-	-	-	Lobby Gp
A la carte Restaurants					
Portofino	Dinner :06:00pm-11:00pm	✓	✓	-	Village Gp Zone
El Dorado	Dinner :06:00pm-11:00pm	✓	✓	-	Village Gp Zone
Sumptuori	Dinner :06:00pm-11:00	✓	✓	-	Village Gp Zone
Boghali	Dinner :06:00pm-11:00pm	✓	✓	-	Village Gp Zone
La Adelita	Dinner :06:00pm-11:00pm	✓	✓	-	Village Gp Zone
Beach Club					
Poseidón Beach Restaurant	11:30am-04:30pm	-	-	-	Next To The Beach Gp
Lobby bars					
Costa Mujeres Lobby Bar	10:00am-11:00pm	-	-	-	Gp
Bars in Restaurants					
Bar Portofino	06:00pm-11:00pm	-	-	-	Rest. Portofino
Bar Adelita	06:00pm-11:00pm	-	-	-	Rest. Adelita
Bar Sumptuori	06:00pm-11:00pm	-	-	-	Rest. Sumptuori
Bar El Dorado	06:00pm-11:00pm	-	-	-	Rest. El Dorado
Bar Chic Cabaret **	Dinner :07:30pm-11:00pm	-	-	-	Rest. Chic Cabaret
Bar Poseidon	06:00pm-11:00pm	-	-	-	Rest. Poseidon
Bar Boghali	06:00pm-11:00pm	-	-	-	Rest. Boghali
Restaurant -Gastronomic Performance-					
Le Petit Chef *	Dinner :07:00pm-11:00pm	✓	✓	-	Zona De Village Gp
Chic Cabaret & Restaurant**	Dinner :07:30pm-11:00pm	✓	✓	-	Village Gp
Pool bars					
Splash Pool Bar	09:00am-08:00pm	-	-	-	Piscina Splash Gp
Fizz Pool Bar	10:00am-06:00pm	-	-	-	Piscina Fizz Gp
Beach Bars					
Dunan Beach	10:00am-06:00pm	-	-	-	Playa - Gp
Coffee shop					
Piacere Coffee Shop	08:00am-11:00pm	-	-	-	Zona De Village Gp
Other bars					
Bar Aqua	06:00pm-02:00am	-	-	-	Village Gp
Habits Healthy Bar ***	10:00am-08:00pm	-	-	-	Zentropia Palladium Spa & Wellness **
Bar Teatro	07:30pm-11:00pm	-	-	-	Village Gp
Rafa Nadal Tennis Center Bar	08:00am-04:00pm	-	-	-	Rafa Nadal Tennis Center
Sports Bar					
Xtra Time Sport Bar	12:00am-12:00pm	-	-	-	Zona De Village Gp
snack bar					
Food Corner Gp	12:00pm-04:00pm	-	-	-	Gp
Sky Lounge Bar					
Eclipse Sky Bar	06:00pm-02:00am	-	-	-	Zona De Village Gp

*Extra charge

Observations: **Over 18 years old with extra charge

***Exclusive for Zentropia Palladium Spa & Wellness customers

 ROOMS

TOTAL:493

	Junior Suite Garden / Lagoon View	Junior Suite Poolside	Junior Suite Pool Access	Junior Suite Poolside Ocean View	Loft Suite Jacuzzi Terrace	Ambassador Suite Swim Up Beachside**	Signature Suite Swim Up Beachside Ocean View **	Residence Suite Beachside Panoramic Ocean View**
Number of rooms	184	243	22	15	24	2	2	1
m ²	66	66	66	66	100	136	162	435
2 Beds Queen Size	✓	✓	✓	✓	✓	✓	✓	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓
Shower	✓	✓	✓	✓	✓	✓	✓	✓
Whirlpool bathtub	✓	✓	✓	✓	✓	✓	✓	✓
Jacuzzi on the terrace	-	-	-	-	✓	✓	-	-
Sauna	-	-	-	-	-	-	-	✓
Double sink	✓	✓	✓	✓	✓	✓	✓	✓
separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	-	-	-	-	✓	✓	-	-
Sofa	-	-	-	-	-	-	✓	-
Sofa Bed	✓	✓	✓	✓	✓	✓	-	✓
Separate living room	-	-	-	-	-	✓	✓	✓
Combined bedroom and living room	✓	✓	✓	✓	✓	-	-	-
Balcony with furniture	✓	✓	✓	✓	✓	✓	✓	-
Terrace with furniture	-	-	-	-	-	-	-	✓
3 terraces	-	-	-	-	-	-	-	✓
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓	✓
Speaker with Bluetooth	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV 50"	✓	✓	✓	✓	✓	✓	✓	✓
"Bose" sound system for TV	-	-	-	-	-	-	-	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	-	-	-	-	-	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓
Amenities "Family Selection"	-	-	-	-	-	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓
Walk in closet	-	-	-	-	-	-	-	✓
VIP-Services	-	-	-	-	-	✓	✓	✓
Desk	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓
Scales	✓	✓	✓	✓	✓	✓	✓	✓
Pool towels	-	-	-	-	✓	✓	✓	✓
Cordless phone	✓	✓	✓	✓	✓	✓	✓	✓
Wine climatiser	-	-	-	-	-	-	-	✓
Video game console**	-	-	-	-	-	✓	✓	✓
Private swimming pool with hydromassage	-	-	-	-	-	-	-	✓
Concierge service	✓	✓	✓	✓	✓	-	-	-
Butler service	-	-	-	-	-	✓	✓	✓
Centralized air conditioning	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓
Direct access to swimming pool	-	-	✓	-	-	✓	✓	✓

TOTAL:493

	Junior Suite Garden / Lagoon View	Junior Suite Poolside	Junior Suite Pool Access	Junior Suite Poolside Ocean View	Loft Suite Jacuzzi Terrace	Ambassador Suite Swim Up Beachside**	Signature Suite Swim Up Beachside Ocean View **	Residence Suite Beachside Panoramic Ocean View**
Private entrance	-	-	-	-	-	-	-	✓
Room service 24h*	✓	✓	✓	✓	✓	-	-	-
Steam iron*	-	-	-	-	-	✓	✓	✓
Room Service	-	-	-	-	-	✓	✓	✓
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓
Pack and unpack suitcases	-	-	-	-	-	✓	✓	✓
Express Luggage Delivery	-	-	-	-	-	✓	✓	✓
Late check out 2pm subject to availability	-	-	-	-	-	✓	✓	✓
Nightly amenity	-	-	-	-	-	✓	✓	✓
Umbrella	-	-	-	-	-	✓	✓	✓
Garden View	✓	-	-	-	✓	-	-	-
Sea view	-	-	-	✓	✓	-	✓	✓
Pool view	-	✓	✓	✓	-	✓	-	-
Front sea view	-	-	-	✓	-	-	-	-
Garden view	-	✓	✓	-	-	-	✓	-

Observations: * Extra charge
|r|n**PTC rooms

 **POOLS**

Name	Type	Opening hours	Location
Splash Pool	Family	08:00am-08:00pm	Grand Palladium
Parque Acuático	Children	08:00am-08:00pm	Grand Palladium
Piscina Fizz	Family	08:00am-08:00pm	Grand Palladium

 **KIDSClub**

	Baby Club	Kids Club	Teens Club
Age	1-3	4-12	12-17
Schedule	09:00am-05:00pm	09:00am-05:00pm	03:00pm-11:00pm
Location	Splash Pool Area	Splash Pool Area	Zona De Village

Observations: .

 **ZENTROPIA PALLADIUM SPA & WELLNESS**

Facilities		Services Spa		Fitness
Water slides	Steam rooms	Beauty	Massages	Gym
Hot and cold water whirlpools	Dry and moist sauna	Facial treatments	Body treatments	
Relaxation area	"Eco meditative" cold bath	Lockers		
Ice cabin	Sensations shower			

Observations: .

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GRAND PALLADIUM SELECT
 COSTA MUJERES

