



Grand Palladium Punta Cana Resort & Spa

CATEGORY	5*
ADDRESS	Avda. Francia S/n Playas De Bávaro, El Cortecito, República Dominicana, Cp 23000
TELEPHONE	+18092218149
FAX	+18092218150
E-MAIL	Info.puntacana@palladiumhotelgroup.com
WEB	Www.palladiumhotelgroup.com
BUILT	1992
LAST REFURBISHED	2017
TYPE OF HOTEL	Holiday Resort, Events and Conferences, Family friendly .
BOARD BASIS	All Inclusive.
MEMBER OF	Palladium Hotel Group



RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Languages spoken: 
Check-Out: 12pm	Card payment: 	Day pass*
Night pass*	Early Check In***	Late check out***
Upgrade***	Currency exchange	Courtesy shower
Customer Service	Babysitter***	Copy services*
Postal service	Wake-up call	Porter

Observations: *Extra charge ***Extra charge & On request



SERVICES

Fire alarm	Room Service 24h*	Waiter service in the pool
Concierge service	Beach towel	Pool towel
Medical service*	WIFI in the Lobby	Free Wi-Fi
Laundry service*	24-hour security	Parking
Info Tours	Shuttle service***	Bali Beds***

Observations: *Extra charge
** Charges may apply
***Extra charge and prior reservation



HOTEL FACILITIES

Area 320000	Villas 15	Lobbies 1
Buildings 2	Swimming pools 3	Miniclub /Babyclub /TeenClub
Zentropia Palladium Spa & Wellness*	Spa	Fitness
Hammocks on the beach	Gym	Boutique Zentropia
Show cooking Restaurants: 3	A la carte Rest.: 4	Rest. a la carte dine around
Conference rooms•	Restaurant-Gastronomic Performance 1	Wellness room*
Boutique•	Bars: 9	Hairdresser***
Num. rooms 582	Snack bar Dine Around 1	Sports Bar Dine Around 1
Sporting facilities	Gift Shop*	Chemist's•
Hairdresser•	Jewelry•	Sports facilities

• Additional charge
Observations: Gym for adults only (18+)
Hemingway Bar: from 6:00 a.m. to 2:00 a.m. (adults only, 18+)



ACCESS

Airport km: 23

Taxi min: 30

Approx. price USD: 45



DISABLED

Accessible rooms: 6

Level access: Yes

Pool Access: Yes



BEACH

Beach Access: Yes

Lifeguard: Yes

Sand color: White



B. CENTER

8

Total Area m2: 605

Max Capacity: 500

Business Center:
Meetings & Incentives
By Palladium

Observations:
The use of glass containers is prohibited by law in the beach area, drinks and food are served in plastic cups and plates.
Children must be accompanied by a responsible adult at all times.
Personal loudspeakers and hookahs are prohibited.



BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Cabaret Restaurant					
Chic Cabaret & Restaurant**	Dinner :07:00pm-11:00pm	✓	✓	-	Grand Palladium Punta Cana
Show cooking Restaurants					
El Behique	Breakfast:07:00am-10:00am Lunch :12:30pm-03:00pm Dinner :06:30-10:00pm	-	✓	-	Grand Palladium Punta Cana
Las Torres	Breakfast:07:00am-10:30am Dinner :06:30pm-10:00pm	-	✓	-	Grand Palladium Palace
Poseidon	Lunch :12:00pm-04:00pm	-	✓	-	Grand Palladium Palace
Sport bar dine around					
Xtra Time Sports Bar	00:00-00:00	-	✓	-	Grand Palladium Select Bávaro
A la carte Restaurants					
Bhogali (Indian Kitchen)	Dinner :06:00pm-10:00pm	✓	✓	-	Grand Palladium Palace
Sumptuori (Japanese Kitchen)	Dinner :05:45pm-10:30pm	✓	✓	-	Grand Palladium Palace
El Dorado (Steakhouse)	Dinner :06:00pm-10:00pm	✓	✓	-	Grand Palladium Punta Cana
Portofino (Italian Kitchen)	Dinner :06:00pm-10:00pm	✓	✓	-	Grand Palladium Punta Cana
First, Wine **	03:00pm-11:00pm	✓	✓	-	Grand Palladium Select Bávaro
Bars in Restaurants					
El Dorado & Portofino Waiting Bar	Dinner :06:00pm-10:30pm	-	✓	-	Grand Palladium Punta Cana
Kan Pai Waiting Bar	Dinner :05:30pm-11:00pm	-	✓	-	Grand Palladium Palace
Lobby bars					
Guayacán Lobby Bar	09:00am-01:00am	-	-	-	Grand Palladium Palace
Macao Lobby Bar	09:00am-01:00am	-	-	✓	Grand Palladium Punta Cana
Pool bars					
Samaná	10:00am-06:00pm	-	-	-	Grand Palladium Punta Cana
Barahona	10:00am-06:00pm	-	-	-	Grand Palladium Palace
Saona	10:00am-06:00pm	-	-	-	Grand Palladium Punta Cana
Beach Bars					
Butú	09:00am-06:00pm	-	-	-	Grand Palladium Palace
Coffee shop					
Guayacán Palace Coffee Corner	07:00am-07:00pm	-	-	-	Grand Palladium Palace
Other bars					
Hemingway*	06:00pm-02:00am	-	✓	-	Grand Palladium Punta Cana
Habits Healthy Bar**	09:00am-08:00pm	✓	-	-	Zentropia Spa
snack bar					
La Uva Grill Bar	10:00am-05:00pm	-	-	-	Grand Palladium Punta Cana

Dinners at the international a la carte restaurants require reservations subject to availability. For groups of 8+ people, contact Public Relations.

Options for dietary restrictions available. Contact Public Relations.

The service of alcoholic beverages to persons under 18 is prohibited.

Observations: Las Torres, Behique & Catedral: subject to change according to season.

*Adults only 18+

**Additional charge

Please check opening days of the a la carte restaurants at the hotel.



ROOMS

TOTAL:582

	Deluxe Garden View	Deluxe Pool Side	Junior Suite Garden View	Junior Suite Poolside	Junior Suite Pool Access	Loft Suite Garden View	Loft Family Suite	Premium Junior Suite Poolside
Number of rooms	140	122	114	138	32	20	10	6
m ²	36	36	42	42	44	59	95	56
2 bedrooms	-	-	-	-	-	-	✓	-
2 beds Full Size	✓	✓	✓	✓	✓	-	✓	-
King size bed	✓	✓	✓	✓	✓	✓	✓	✓
Shower	-	-	-	-	-	-	✓	-
Separate shower	-	-	-	-	-	-	-	✓
Hydromassage bath in the room	-	-	-	-	-	-	✓	-
Whirlpool tub with shower	✓	✓	✓	✓	✓	✓	✓	-
Jacuzzi in the room	-	-	-	-	-	-	-	✓
Double sink	✓	✓	✓	✓	✓	✓	✓	✓
separate toilet.	-	-	-	-	-	-	-	✓
Second toilet	-	-	-	-	-	✓	✓	-
Sofa Bed	-	-	✓	✓	✓	✓	✓	✓
Combined bedroom and living room	-	-	✓	✓	✓	✓	✓	✓
Balcony with furniture	✓	✓	✓	✓	-	✓	✓	✓
Terrace with furniture	-	-	-	-	✓	-	-	-
Bathrobe and slippers	-	-	-	-	-	-	-	✓
Minibar	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓
Desk	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓
Pool towels	-	-	-	-	✓	-	-	-
Cordless phone	✓	✓	✓	✓	✓	✓	✓	✓
Wine climatiser	-	-	-	-	-	-	-	✓
Concierge service	-	-	-	-	✓	-	-	-
Fan	✓	✓	✓	✓	✓	✓	✓	✓
Air conditioning	✓	✓	✓	✓	-	✓	✓	✓
Centralized air conditioning	-	-	-	-	✓	-	-	-
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓
Direct access to swimming pool	-	-	-	-	✓	-	-	-
Two floors	-	-	-	-	-	✓	✓	-
Room Service	✓	✓	✓	✓	-	✓	✓	✓
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓
Ground Floor	-	-	-	-	✓	-	-	-
Spa tub preparation ***	-	-	-	-	-	-	-	✓
Whirlpool preparation ***	✓	✓	✓	✓	-	✓	✓	-

