

Grand Palladium Palace Resort Spa & Casino



CATEGORY	5*
ADDRESS	Avda. Francia S/n Playas De Bávaro, El Cortecito, República Dominicana, Cp 23000
TELEPHONE	+18092218149
FAX	+18092218150
E-MAIL	Info.puntacana@palladiumhotelgroup.com
WEB	Www.palladiumhotelgroup.com
BUILT	1994
LAST REFURBISHED	2016
TYPE OF HOTEL	Holiday Resort, Events and Conferences, Family friendly .
BOARD BASIS	All Inclusive.
MEMBER OF	Palladium Hotel Group



RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken: 	Card payment: 	Day pass*
Night pass*	Early Check In***	Late check out***
Upgrade***	Currency exchange	Courtesy shower
Customer Service	Babysitter***	Copy services*
Postal service	Wake-up call	Porter

Observations: *Extra charge ***Extra charge & On request



SERVICES

Fire alarm	Room Service 24h*	Waiter service in the pool
Concierge service	Beach towel	Pool towel
Medical service*	Free Wi-Fi	Laundry service*
WIFI in the Lobby	24-hour security	Parking
Info Tours	Shuttle service***	Bali Beds***

Observations: *Extra charge
** Charges may apply
***Extra charge and prior reservation



HOTEL FACILITIES

Area 320000	Villas 14	Lobbies 1
Buildings 1	Swimming pools 3	Miniclub /Babyclub /TeenClub
Gym	Boutique Zentropia	Zentropia Palladium Spa & Wellness*
Spa	Fitness	Hammocks on the beach
Show cooking Restaurants: 3	A la carte Rest.: 4	Rest. a la carte dine around
Conference rooms•	Restaurant-Gastronomic Performance 1	Wellness room*
Boutique•	Bars: 9	Hairdresser***
Num. rooms 366	Snack bar Dine Around 1	Sports Bar Dine Around 1
Sporting facilities	Gift Shop*	Chemist's•
Hairdresser•	Jewelry•	Sports facilities

• Additional charge
Observations: Gym for adults only (18+)
Hemingway Bar: from 6:00 a.m. to 2:00 a.m. (adults only, 18+)



ACCESS

Airport km: 23

Taxi min: 30

Approx. price USD: 45



DISABLED

Accessible rooms: 3

Level access: Yes

Pool Access: Yes



BEACH

Beach Access: Yes

Lifeguard: Yes

Sand color: White



B. CENTER

8

Total Area m2: 605

Max Capacity: 500

Observations: The use of glass containers is prohibited by law in the beach area, drinks and food are served in plastic cups and plates. Children must be accompanied by a responsible adult at all times. Personal loudspeakers and hookahs are prohibited.



BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Cabaret Restaurant					
Chic Cabaret & Restaurant**	Dinner :07:00pm-11:00pm	✓	✓	-	Grand Palladium Punta Cana
Show cooking Restaurants					
El Behique	Breakfast:07:00am-10:00am Lunch :12:30pm-03:00pm Dinner :06:30-10:00pm	-	✓	-	Grand Palladium Punta Cana
Las Torres	Breakfast:07:00am-10:30am Dinner :06:30pm-10:00pm	-	✓	-	Grand Palladium Palace
Poseidon	Lunch :12:00pm-04:00pm	-	✓	-	Grand Palladium Palace
Sport bar dine around					
Xtra Time Sports Bar	00:00-00:00	-	✓	-	Grand Palladium Select Bávaro
A la carte Restaurants					
Bhogali (Indian Kitchen)	Dinner :06:00pm-10:00pm	✓	✓	-	Grand Palladium Palace
Sumptuori (Japanese Kitchen)	Dinner :05:45pm-10:30pm	✓	✓	-	Grand Palladium Palace
El Dorado (Steakhouse)	Dinner :06:00pm-10:00pm	✓	✓	-	Grand Palladium Punta Cana
Portofino (Italian Kitchen)	Dinner :06:00pm-10:00pm	✓	✓	-	Grand Palladium Punta Cana
First, Wine **	03:00pm-11:00pm	✓	✓	-	Grand Palladium Select Bávaro
Bars in Restaurants					
El Dorado & Portofino Waiting Bar	Dinner :06:00pm-10:30pm	-	✓	-	Grand Palladium Punta Cana
Kan Pai Waiting Bar	Dinner :05:30pm-11:00pm	-	✓	-	Grand Palladium Palace
Lobby bars					
Guayacán Lobby Bar	09:00am-01:00am	-	-	-	Grand Palladium Palace
Macao Lobby Bar	09:00am-01:00am	-	-	✓	Grand Palladium Punta Cana
Pool bars					
Samaná	10:00am-06:00pm	-	-	-	Grand Palladium Punta Cana
Barahona	10:00am-06:00pm	-	-	-	Grand Palladium Palace
Saona	10:00am-06:00pm	-	-	-	Grand Palladium Punta Cana
Beach Bars					
Butú	09:00am-06:00pm	-	-	-	Grand Palladium Palace
Coffee shop					
Guayacán Palace Coffee Corner	07:00am-07:00pm	-	-	-	Grand Palladium Palace
Other bars					
Hemingway*	06:00pm-02:00am	-	✓	-	Grand Palladium Punta Cana
Habits Healthy Bar**	09:00am-08:00pm	✓	-	-	Zentropia Spa
snack bar					
La Uva Grill Bar	10:00am-05:00pm	-	-	-	Grand Palladium Punta Cana

Dinners at the international a la carte restaurants require reservations subject to availability. For groups of 8+ people, contact Public Relations.

Options for dietary restrictions available. Contact Public Relations.

The service of alcoholic beverages to persons under 18 is prohibited.

Observations: Las Torres, Behique & Catedral: subject to change according to season.

*Adults only 18+

**Additional charge

Please check opening days of the a la carte restaurants at the hotel.

 **ROOMS**

TOTAL:366

	Deluxe Garden View	Deluxe Beachside	Deluxe Beachside Panoramic Ocean View	Junior Suite Garden View	Junior Suite Beachside	Junior Suite Beachside Ocean View	Loft Suite Garden View	Loft Suite Beachside	Loft Suite Beachfront Panoramic Ocean View	Junior Suite Swim Up Beachfront
Number of rooms	46	28	7	100	56	19	54	6	18	32
m ²	36	36	36	44	52	52	59	59	59	50
2 beds Full Size	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Separate shower	-	-	-	-	-	✓	-	-	-	-
Whirlpool tub with shower	✓	✓	✓	✓	✓	-	✓	✓	✓	✓
Jacuzzi on the terrace	-	-	-	-	-	✓	-	-	-	-
Double sink	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	-	-	-	-	-	-	✓	✓	✓	-
Sofa Bed	-	-	-	✓	✓	✓	✓	✓	✓	✓
Balcony with furniture	✓	✓	✓	✓	✓	-	✓	✓	✓	-
Terrace with furniture	-	-	-	-	-	✓	-	-	-	✓
Bathrobe and slippers	-	-	-	-	-	-	-	-	-	✓
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Scales	-	-	-	-	-	-	-	-	-	✓
Welcome water	✓	-	-	-	-	-	-	-	-	-
Cordless phone	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Fan	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Direct access to swimming pool	-	-	-	-	-	-	-	-	-	✓
Two floors	-	-	-	-	-	-	✓	✓	✓	-
Room service 24h*	-	✓	✓	✓	✓	✓	✓	✓	✓	✓
Room Service	✓	-	-	-	-	-	-	-	-	-
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ground Floor	-	-	-	✓	-	✓	-	-	-	✓
Whirlpool preparation ***	✓	-	✓	✓	✓	✓	✓	✓	✓	✓
Sea view	-	-	-	-	-	✓	-	-	-	-
Pool view	-	-	-	-	-	-	-	-	✓	-
Partial sea view	-	-	✓	-	-	-	-	-	-	-
located a few steps from the beach	-	✓	✓	-	✓	✓	-	✓	✓	✓
Located in the garden area	✓	-	-	✓	-	-	✓	-	-	-

*Extra charge **On request ***Extra charge & On request.
 \r\nLoft Suites high floor only.

Observations: \r\nThe safe deposit box is free of charge. All valuables must be kept inside the safe deposit box and kept locked. The hotel is not responsible for valuables outside the safe deposit box. Any damage must be reported to Guest Services. Restrictions apply.
 \r\nRoom Service free of charge from 11:00 am to 10:30 pm.



POOLS

Name	Type	Opening hours	Area m2	Depth cm	Location
Barahona	Family	09:00am-07:00pm	1131	135	Gp Palace
Saona	Family	09:00am-07:00pm	1050	164	Gp Punta Cana
Samaná	Family	09:00am-07:00pm	1161	205	Gp Punta Cana
Aquatic Park	Children	09:00am-06:00pm	357	30	Gp Punta Cana

Observations: The use of glass containers in the pool area is prohibited by law. All food and beverages are served in plastic dishes and glasses. Children must be accompanied by a responsible adult at all times. Personal speakers and hookahs are prohibited.



KIDSCLUB

	Baby Club	Mini Club	Junior Club
Age	1-3	4-12	
Schedule	09:00am-05:00pm	09:00am-06:00pm	04:00pm-11:00pm
Location	Gp Punta Cana	Gp Punta Cana	Grand Palladium Punta Cana

Observations: .



ENTERTAINMENT

Activities	Sport	Facilities
Aerobic	Ping-pong	Beach volleyball court Archery field
Various Games	Basketball	1
Zumba	Tennis	Paddle court 4 Tennis courts 4
Children's Entertainment	Archery	Minigolf
Billiards	Petanque	
	Deep-sea fishing*	
	Diving*	
	Waterpolo	
	Aqua-Volley	
	Aqua-Gym	
	Ping-Pong	Pickleball Courts 8

Observations: *Extra charge
 ***Proven experience required



ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities	Services Spa	Fitness
Steam rooms 1	Hot and cold water Beauty	Gym
	whirlpools 3	Dressing room
Dry and moist sauna	Facial treatments	
"Eco meditative" cold bath Cold Jacuzzi	Body treatments	
Hot Jacuzzi	Relaxation area 1	
	Lockers	

Observations: SPA services with extra charge. Access to the Spa wet areas have extra charge. Only Adults. Recently Renovated

