



Family Selection At Grand Palladium Select Costa Mujeres

CATEGORY	5*
ADDRESS	Boulevard Calle Viabilidad Paseo Murejes, Mz 1, Lt 10, Sm 3 C.p 77400 Cancún, Quientana Roo, México.
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E-MAIL	Efamilyhost.costamujeres@palladiumhotelgroup.com
WEB	Palladiumhotelgroup.com
BUILT	2018
LAST REFURBISHED	2023
TYPE OF HOTEL	Holiday Resort, Family friendly .
BOARD BASIS	All Inclusive Premium.

RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken: 	Card payment: 	Day pass*
Night pass*	Early Check In**	Late check out**
Upgrade*	Express Check-Out	Courtesy shower
Customer Service	Babysitter**	Fax Service*
Copy services*	Custody Service	Newspapers
Valet parking	Wake-up call	Bellboys

Observations: *Extra charge **Extra charge and upon request.

SERVICES

 Fire alarm	 WIFI Premium	 Room Service 24h
 Waiter service in the pool	 Waiter service on the beach	 Dine around**
 Car rental*	 Concierge service	 PC internet connection
 Pool towel	 Internal transport**	 Medical service***
 Laundry service*	 24-hour security	 Valet parking*
 Parking	 Bicycle parking	 Info Tours
 Shuttle service***	 Bali Beds***	

Observations: *Extra charge **On request ***Extra charge and on request

HOTEL FACILITIES

Lobbies 1	Buildings 2	Lifts: 1
Swimming pools: 5	Outdoor Jacuzzi	Miniclub /Babyclub /TeenClub
	Conference rooms	Gym
Rest. Show cooking dine around 2	A la carte Rest.: 1	Rest. a la carte dine around 9
Restaurant-Gastronomic Performance 2	Wellness room*	Boutique•
Bars: 2	Num. rooms 180	Snack bar Dine Around 2
Sky Lounge Bar Dine Around 2	Sports Bar Dine Around 1	Bars Dine around• 24
Beach club Dine around• 2	Sporting facilities	Catholic Church
Rafa Nadal Tennis Centre	Gift Shop*	Hairdresser•
Jewelry•		

Observations: *Extra charge

 ACCESS	 DISABLED	 BEACH	 B. CENTER
Airport km: 29	Accessible rooms: 2	Beach Access: Acceso Directo	Banquet: 12
Taxi min: 35	Level access: Yes	Lifeguard: Yes	Total Area m2: 1500
Approx price €: -	Pool Access: Yes	Sand color: White Sand	Max Capacity: 900

 **BARS AND RESTAURANTS**

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Sport bar dine around					
Xtra Time Sports Bar	12:00am-12:00am	-	-	-	Zona De Village
Coffee shop dine around					
Piacere Coffee Shop	08:00am-11:00pm	-	-	-	Village
Other Bars Dine Around					
Bar Aqua	06:00pm-02:00am	-	-	-	Village
Habits Healthy Bar****	10:00am-08:00pm	-	-	-	Zentropia Palladium Spa & Wellness
Bar Theater	07:30pm-11:00pm	-	-	-	Village
Rafa Nadal Tennis Centre Bar	08:00am-04:00pm	-	-	-	Rafa Nadal Tennis Centre
Sky lounge dine around					
Eclipse Sky Bar	06:00pm-02:00am	-	-	-	Village
Gravity Sky Bar	06:00pm-02:00am	-	-	-	Trs ***
Heladería dine around					
Grand Gelateria	10:00am-06:00pm	-	-	-	Gp
À la Carte Restaurant Dine Around					
Portofino (Italian Cuisine)	Dinner :06:00pm-11:00pm	✓	✓	-	Zona De Village
El Dorado (Steak House)	Dinner :06:00pm-11:00pm	✓	✓	-	Village
Sumptuori (Japanese Cuisine)	Dinner :06:00pm-11:00pm	✓	✓	-	Village
Boghali (Indian Cuisine)	Dinner :06:00pm-11:00pm	-	-	-	Village
La Adelita (Mexican Cuisine)	Dinner :06:00pm-11:00pm	-	-	-	Village
Restaurante La Boheme	Dinner :05:30pm-10:30pm	✓	-	-	Trs ***
Restaurante Tentazione	Dinner :05:30pm-10:30pm	✓	✓	-	Trs ***
Restaurante El Gaucho	Dinner :05:30pm-10:30pm	✓	✓	-	Trs ***
Pizzería dine around					
The Pizza Stop	12:00pm-05:00pm	-	-	-	Gp
Snack bar dine around					
Food Corner Gp	12:00pm-04:00pm	-	-	-	Gp
Food Corner Trs	12:00pm-04:00pm	-	-	-	Trs ***
A la carte Restaurants					
The Nest	Breakfast:07:00am-11:00am Dinner :06:00pm-11:00pm	✓	-	-	Family Selection
Bars in Restaurants					
Bar (The Nest)	07:00am-11:00pm	✓	-	-	Family Selection
Restaurant -Gastronomic Performance-					
Chic Cabaret & Restaurant**	Dinner :07:30pm-11:00pm	✓	✓	-	Village
Le Petit Chef *	07:00pm-11:00pm	✓	✓	-	Gp
Pool bars					
Bar Es Niu	10:00am-06:00pm	-	-	-	Family Selection
Rest. Show Cooking "Dine around"					
Isla Blanca	Breakfast:07:00am-11:00am Lunch :12:30pm-03:30pm Dinner :06:30pm-10:30pm	-	-	-	Grand Palladium

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Restaurante Capricho	Breakfast: 07:00am-11:30am Lunch : 01:00pm-04:00pm	✓	✓	-	Trs ***
Bars in Rest. "Dine Around"					
Bar Portofino	Dinner : 06:00pm-11:00pm	-	-	-	Rest. Portofino
Bar Adelita	Dinner : 06:00pm-11:00pm	-	-	-	Rest. Adelita
Bar Sumptuori	06:00pm-11:00pm	-	-	-	Dentro Del Resturante Sumptuori
Bar El Dorado	Dinner : 06:00pm-11:00pm	-	-	-	Rest. El Dorado
Bar Chic Cabaret ***	Dinner : 08:00pm-11:00pm	✓	✓	-	Rest. Chic Cabaret
Bar (Bhogali)	06:00pm-11:00pm	✓	✓	-	Dentro Del Restaurante Boghali En Zona De Village
Bar Poseidon	11:30am-04:30pm	-	-	-	Dentro Restaurante Posedon
Bar Santé (Tapeo & La Bohème)	05:30pm-11:00pm	-	-	-	Trs ***
Bar (El Gaucho)	10:30-10:30pm	✓	✓	-	Trs ***
Lobby bars "Dine Around"					
Costa Mujeres Lobby Bar	10:00am-11:00pm	-	-	-	Lobby Gp
Bar (Aurum)	06:00am-11:00pm	-	-	-	Trs ***
Pool bars "Dine Around"					
Splash Pool Bar	09:00am-08:00pm	-	-	-	Piscina Splash
Fizz Pool Bar	10:00am-06:00pm	-	-	-	Fizz Gp
	10:00am-07:00pm	-	-	-	Trs ***
Beach Bars "Dine Around"					
Dunan Beach Bar	10:00am-06:00pm	-	-	-	Beach - Family Selection
Gaia Beach Bar	10:00am-07:00pm	-	-	-	Trs ***
snack bar					
Food Corner Fs	12:00pm-04:00pm	-	-	-	Family Selection
Beach Club "Dine Around"					
Poseidon Beach Restaurant	Lunch : 11:30am-04:30pm	-	-	-	Gp
Restaurante Helios	Breakfast: 07:00am-11:00am Lunch : 12:30pm-04:00pm Dinner : 06:00-11:00pm	-	-	-	Trs ***

*Extra charge

** Adults over 18 with an extra charge

Observations:

*** Adults over 18

**** Exclusive for Zentropia Palladium Spa & Wellness customers

 **ROOMS**

TOTAL:180	Fs Junior Suite Beachside	Fs Junior Suite Pool Access Beach Side	Fs Junior Suite Beachside Ocean View	Fs Junior Suite Beachside Panoramic Ocean View	Fs Junior Suite Swim Up Beachside	Fs Loft Suite Jacuzzi Terrace	Fs Loft Suite Jacuzzi Terrace Ocean View	Fs Loft Suite Jacuzzi Terrace Panoramic Ocean View	Fs Ambassador Suite Beachside	Fs Ambassador Suite Pool Access Beachside
	Number of rooms	81	18	17	18	8	11	13	6	5
m ²	66	66	66	66	100	100	100	100	136	136
2 Beds Queen Size	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shower	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Whirlpool bathtub	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Jacuzzi on the terrace	-	-	-	-	-	✓	✓	✓	✓	✓
Balinese bed on terrace	-	-	-	-	✓	-	-	-	-	-
Double sink	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	-	-	-	-	-	✓	✓	✓	✓	✓
Sofa Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Terrace with furniture	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

TOTAL:180

	Fs Junior Suite Beachside	Fs Junior Suite Pool Access Beach Side	Fs Junior Suite Beachside Ocean View	Fs Junior Suite Beachside Panoramic Ocean View	Fs Junior Suite Swim Up Beachside	Fs Loft Suite Jacuzzi Terrace	Fs Loft Suite Jacuzzi Terrace Ocean View	Fs Loft Suite Jacuzzi Terrace Panoramic Ocean View	Fs Ambassador Suite Beachside	Fs Ambassador Suite Pool Access Beachside
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV 50"	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Amenities "Family Selection"	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cot***	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pillow menu*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
VIP-Services	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Scales	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pool towels	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cordless phone	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Butler service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Centralized air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Direct access to swimming pool	-	-	-	-	✓	-	-	-	✓	-
24-hour room service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Breakfast private area	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ground Floor	-	✓	-	-	✓	-	-	-	✓	✓
Pack and unpack suitcases	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Check-out Service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Beach bag	✓	✓	✓	-	✓	✓	✓	✓	✓	✓
Nightly amenity	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Umbrella	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Garden View	-	✓	-	-	✓	-	-	-	✓	-
Sea view	-	-	✓	-	-	-	✓	-	✓	-
Pool view	-	-	-	-	-	-	-	-	-	✓
Front sea view	-	-	-	✓	-	-	✓	-	-	-
Partial sea view	-	-	-	-	✓	-	-	-	-	-
Garden view	✓	-	-	-	-	✓	-	-	-	-
located a few steps from the beach	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
located near the pool	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Free parking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

 **POOLS**

Name	Type	Opening hours	Location
Splash Pool	Family	08:00am-08:00pm	Grand Palladium
Aqua Park	Children	08:00am-08:00pm	Grand Palladium
Fizz Pool	Family	08:00am-08:00pm	Grand Palladium
Trs Pool	Adults	08:00am-08:00pm	Trs
Es Niu Pool	Family	08:00am-08:00pm	Family Selection

Baby Club

KIDS CLUB
Kids Club

Teens Club

FAMILY SELECTION

Amenities upon arrival	Preference list for stay	Exclusive house wine in restaurants
Preferential Rate for Chic Cabaret	Daily Premium Minibar	Nespresso coffee machine in rooms
Premium Drinks	Night Courtesy Service	Private reception with kids club area
Family Butler and Pool Butler Service	special bracelet	Exclusive restaurant for breakfast and dinner
Exclusive pool with sun loungers and food service	Exclusive beach area with loungers	

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RESTAURANTES - RESTAURANTS

- Capitcho *M*
- La Babalona **
- El Gaucho **
- Tentacione **
- Chic Cabaret & Restaurant **
- Melico *M*
- The Nest **
- La Adalida *
- El Dosado *
- Chang Thai *
- Sumpstiani *
- Portofino *
- Thogga *
- Fusion de M&D
- La Blanca & D

AREAS EXCLUSIVAS PFC - EXCLUSIVE PFC AREAS

- Playa exclusiva PFC - PFC exclusive beach
- Playa - Pool - Member's Pool Bar
- Sala de ventas PFC - PFC Sales Room
- Welcome Bar
- Reception PFC - Lobby PFC
- Mr Solo Bar
- Sunset - Member's Hat Beach Bar

BARES - BARS

- Aurum lobby bar *
- Gravity sky bar *
- La Pool bar *
- GP Costa Mujeres lobby bar
- Mita Time Sports bar
- Maita healthy bar
- Edipse sky bar
- Fuente coffee shop
- Splash! pool bar
- Meat bar
- El Nisa Pool Bar
- Isana Beach Bar
- Aurum Beach Bar
- Fitz Pool Bar
- Grand Gallery
- The Pizza Shop

SERVICIOS - SERVICES

- Recepción TRS Coral Hotel - TRS Coral Hotel front desk *
- Sala Nadal Shop
- Recepción Family Selection - Family Selection front desk *
- Recepción Grand Palladium - Grand Palladium front desk *
- Piscina TRS Coral Hotel TRS Coral Hotel pool *
- Hot Tub Pool
- Piscina Family Selection - Family Selection pool *
- Piscina Costa Mujeres - Costa Mujeres pool
- Piscina infantil - Kids pool
- Junior Club
- Baby & Mini Club
- Centro de tenis Rafa Nadal - Rafa Nadal Tennis Center
- Centro de convenciones - Convention center
- Village Mall
- Joyería - Jewelry store
- La Pool Civil
- Tienda de regalos - Gift shop
- Tienda de conveniencia - Convenience shop
- Teatro - Theater
- Capilla - Chapel
- Zentropia Palladium Spa & Wellness
- Gimnasio - Gymnasium
- Estacionamiento - Parking
- Vestuarios / Duchas de cortesia - Changing rooms / Courtesy showers
- Sanitarios - Restrooms
- Casaca de lluvia - Rain hats
- Cajeros automáticos - ATM
- Servicio médico - Medical service
- Centro de actividades acuáticas - Water sports center
- Centro deportivo - Sport center
- Weddings by Palladium
- Food Concess
- Rafa Nadal Museum
- Playa Grand Palladium Select - Grand Palladium Select beach
- Playa exclusiva Family Selection - Family Selection exclusive beach
- Playa exclusiva TRS Coral - TRS Coral exclusive beach
- Restaurante a la carta - À la carte restaurant
- Restaurante show cooking - Show cooking restaurant

Legend:

- TRS CORAL HOTEL
- GRAND PALLADIUM SELECT COSTA MUJERES
- FAMILY SELECTION
- ÁREA COMÚN - COMMON AREA

Logos: TRS Hotels, Forbes Travel Guide (Recommended 2015), Palladium Rewards, Palladium Hotel Group